

# iR REPLIERS

*Make your presence known through your response*



**CODERS**  
INFOTECH

*We Bring Vision into Reality*

Developed By SK Coders Infotech

# Repliers Overview

## Introduction

Repliers is an innovative application designed to simplify and automate communication during calls or missed calls. By instantly sending text messages to both the sender and receiver, Repliers ensures seamless communication, improves user engagement, and reduces the chances of missed opportunities.





# OBJECTIVE



To provide an efficient and automated communication system that bridges the gap between callers and receivers during and after phone calls.

# Key Features

## Automated Text Replies

- Sends predefined or customizable messages to the caller when a call is missed or not answered.
- Option to send a confirmation message when a call is answered.

## Dual Messaging

Sends a message to both the caller and receiver with relevant information, such as:

1. Missed call notification.
2. Scheduled follow-up details.
3. Contact details for further communication.

## Customizable Messaging Templates

- Users can create, edit, and save message templates for different scenarios.
- Example Templates:
  - "Thank you for your call. I'll get back to you shortly."
  - "I missed your call. Please let me know how I can assist you."

# Key Features

## Call Categorization

- Categorize calls as:
  - Missed calls.
  - Outgoing calls.
  - Incoming calls.
- Send messages tailored to each category.

## Multilingual Support

Support for multiple languages to cater to a diverse audience.

## Integration with Messaging Platforms

Send messages via SMS.

## Scheduling Follow-Ups

Set reminders and schedule follow-up messages for missed calls.

## Analytics Dashboard

Track messages sent, responses received, and missed call statistics.

# How It Works

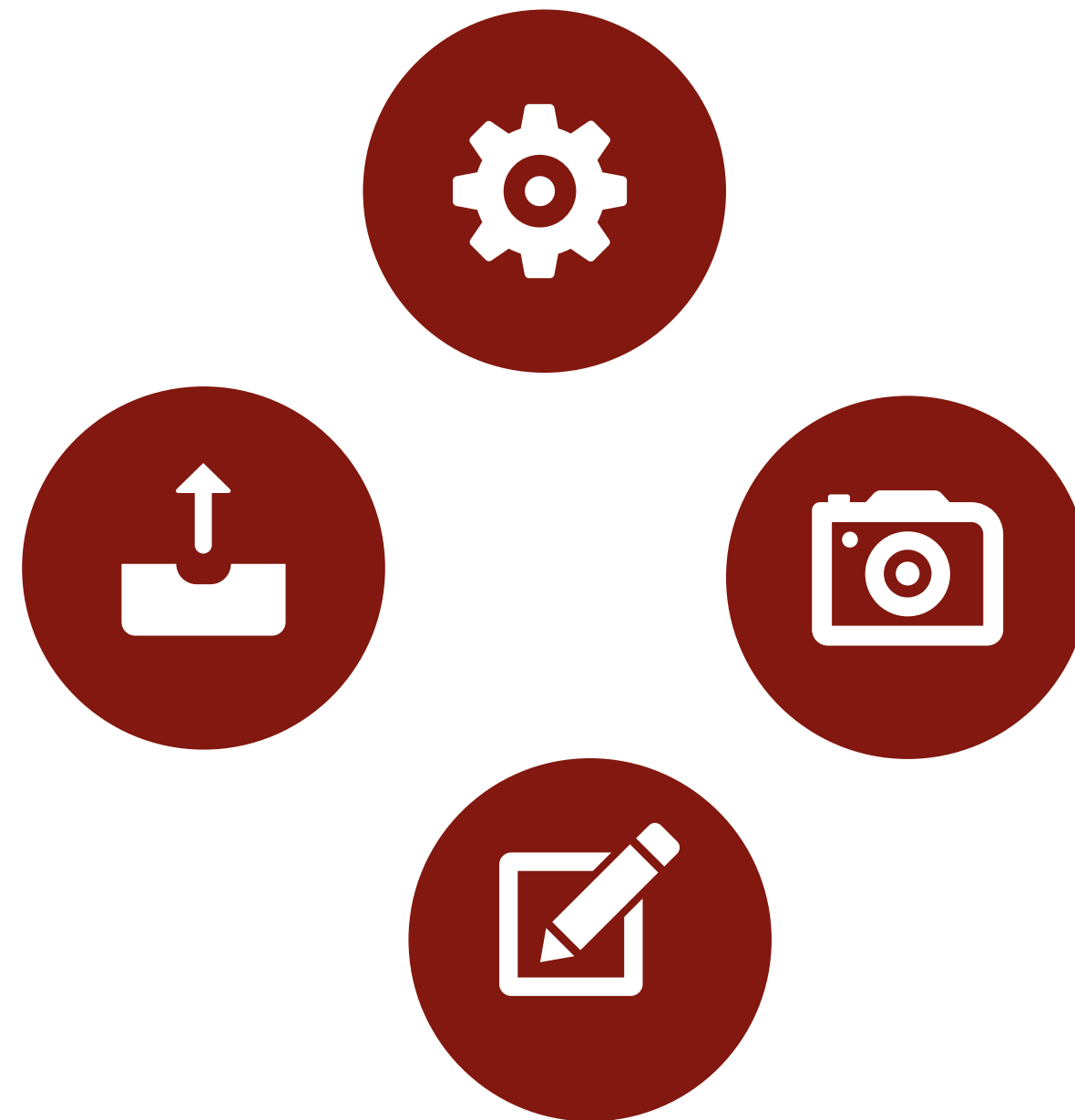
## User Setup

Users install the application and configure their preferences, including default message templates and the desired communication channel (SMS).

## Event Detection

The app detects events like:

- Missed calls.
- Calls made or received.



## Message Dispatch

Based on the event type, the app automatically sends the appropriate message to both the caller and the receiver.

## Follow-Up Management

Users can set reminders for follow-ups and track responses within the app.

# Benefits

## Enhanced Communication

Ensures no call goes unnoticed or unanswered, improving reliability and professionalism.

## Increased Engagement

Keeps both parties informed and engaged with instant notifications and follow-ups.

## Improved Call Management

Provides analytics for better call and message management.

## Time Efficiency

Saves time by automating the communication process

## Personalization

Customizable templates and multilingual support allow for tailored communication.



# Target Audience

## Small and medium-sized businesses

Small and medium-sized businesses that rely on calls for customer communication.



## Individuals

Individuals with high call volumes, such as sales agents, freelancers, and service providers.



## Customer support Teams

Customer support teams aiming to maintain quick and consistent communication.





# Use Cases



## **Business Communication**

Businesses can use Repliers to ensure quick responses to customer calls and missed inquiries.

## **Personal Use**

Individuals can maintain communication with friends, family, and clients without delay.

## **Customer Support**

Automates responses for customer support teams, ensuring no query is left unanswered.

# Future Enhancements



## Message Service

Send messages via WhatsApp, or other messaging services

## Voice-to-Text Responses

Convert voice messages into text for automated replies

## CRM Integration

Link with Customer Relationship Management (CRM) tools for better client tracking

## AI-Powered Suggestions

Use AI to recommend message templates based on call context.

# Technical Requirements

## Platform Support

Android mobile applications

## API Integration

APIs for integration with third-party services SMS gateways.



## Cloud Storage

Cloud-based storage for analytics and message history.

## Security

End-to-end encryption for messages and secure handling of user data.



# Conclusion

Repliers is a forward-thinking solution that enhances the way individuals and businesses handle call communication. By automating and personalizing the process, Repliers bridges communication gaps and ensures a seamless interaction experience.





THANK  
YOU

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